

External FAQs – Experienced & Ready to Serve Campaign

Q1. What audience is this announcement designed to attract?

By recognizing prior service, our “Experienced & Ready to Serve” hiring initiative strengthens the Secret Service’s investigative and protective missions and ensures that experienced agents are ready to serve in critical assignments nationwide. This announcement is designed to attract a diverse pool of highly qualified applicants. Candidates with Federal law enforcement experience are strongly encouraged to apply. This role offers an excellent opportunity for individuals with a background in law enforcement to leverage their skills and expertise in a challenging and rewarding environment.

Q2. What grade levels are being offered?

Qualified applicants may be appointed at the **GS-12 or GS-13** level, depending on prior experience and eligibility. Final grade and step placement will be determined by Human Resources in accordance with OPM regulations.

Q3. Do I need to complete the Secret Service Special Agent hiring process if I am already an 1811?

Yes. All applicants must successfully pass the Secret Service’s hiring process to receive employment consideration. See general process steps below:

Phase I:

- National Crime Information Center (NCIC)
- Structured Interview

Phase II:

- Security Interview
- Polygraph examination
- Drug screening
- Medical examination
- Background investigation for a Top-Secret security clearance
(Reciprocity will be granted)

- Physical Fitness and Firearms Assessment (**does not impact employment opportunity**)
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Q4. Will I be required to attend training again?

Lateral 1811 candidates are required to complete an **abbreviated 11-week training program** tailored to the Secret Service's unique mission. The length of training and training requirements may vary depending on prior qualifications and experience.

Q5. What career path opportunities are available for laterals?

Lateral hires may have the option to remain in the **investigative track for an extended period**, allowing them to leverage their prior experience. Supervisory and leadership development opportunities are also available.

Q6. What incentives are offered under this announcement?

- Field Office of Choice.
 - Accelerated training.
 - Faster integration into mission.
 - Full relocation assistance, as authorized by agency policy.
 - Retention bonus, as authorized by agency policy.
 - Career development and accelerated leadership opportunities. This includes an opportunity to remain in the agent investigative career track to ensure investigation experience is applied where it has the greatest impact.
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Q7. Is there a service commitment?

Applicants selected for this position will be required to sign a Continued Service Agreement (CSA) before being assigned to an initial training class. The CSA will commit the applicant to a specified period of employment with the Secret Service upon the successful completion of training.

Q8. Where can I get more information?

Visit www.secretservice.gov/careers or for general recruitment information, please call 888-813-USSS (8777) or email HQ.Recruitment@usss.dhs.gov.
